

Locating a Network Provider

Follow these simple steps to locate a provider or other health care professional in the Aetna network.

Go to:

<http://www.aetna.com/docfind/custom/mymeritain> ,
(Case Sensitive)

Key in the zip, city, county or state of your **home** location in the *Enter location here* field. Click *Search*.



Under *Select a Plan* you select:

Aetna Choice POS II (Open Access)

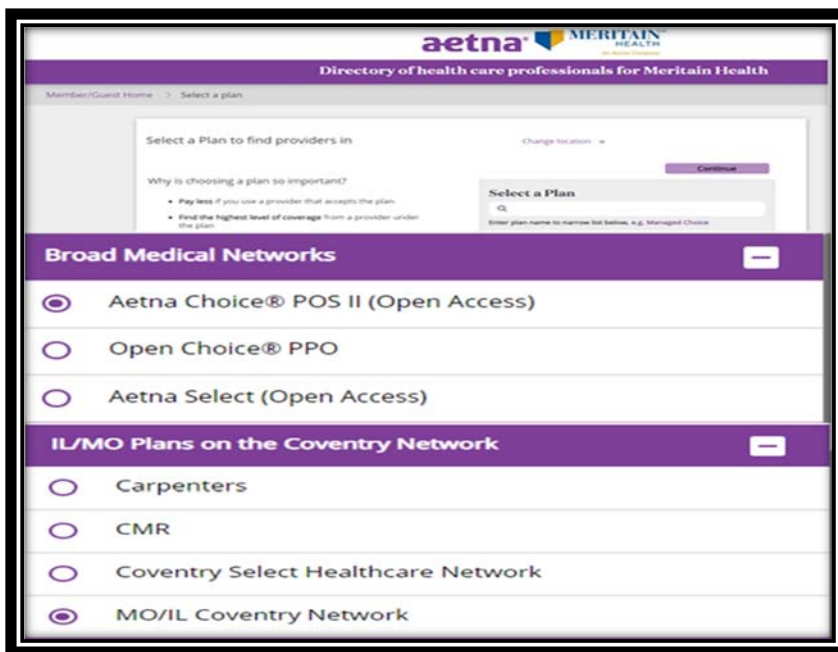
(This is for providers in all states including MO and IL).

OR

MO/IL Coventry Network

(This only list providers in Missouri and Illinois)

(Click Continue)

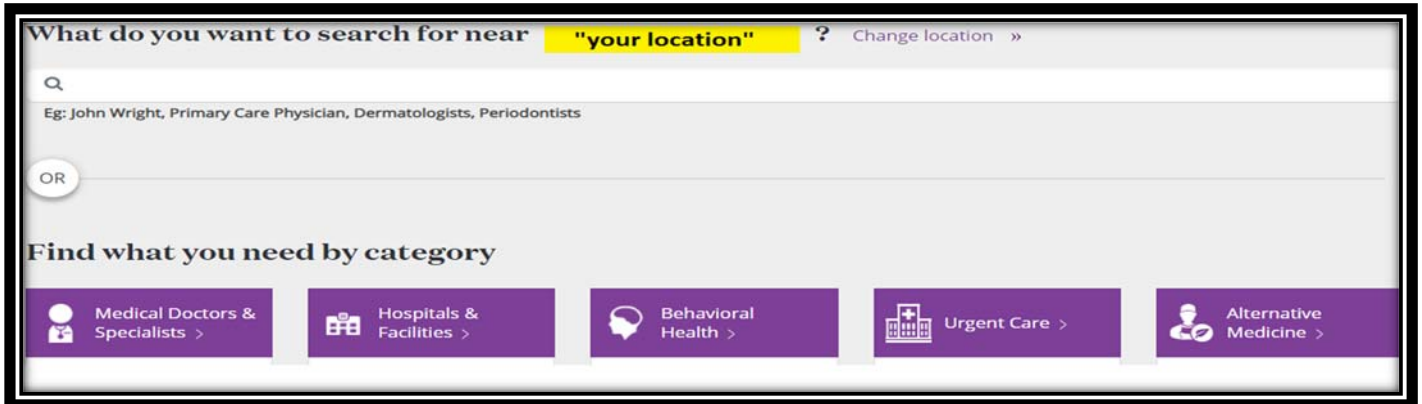


There are two options available to search for providers. The guided flow search uses some of our most commonly searched terms and easily organizes them for our users to find. To use the guided search flow chose and click on one of the categories under *Find what you need by category*.

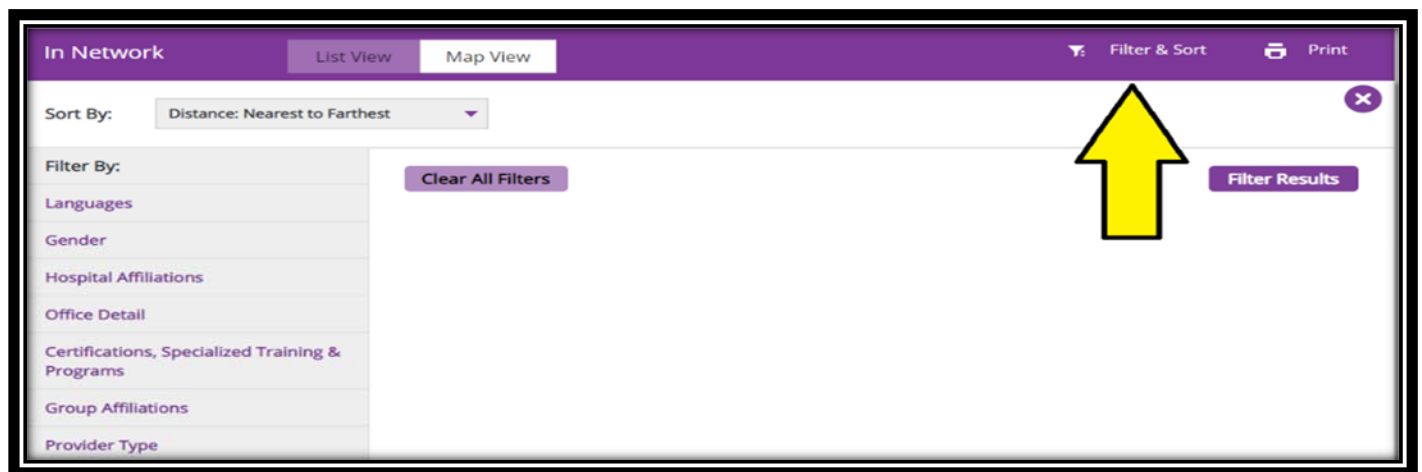
Or

Use the search box which includes type-ahead suggestions and will present provider, facility, specialty, and condition search options based on what is entered. These suggested options will present an exact match or relevant providers. To use the search box, key in the type of provider, provider name, specialty or condition in the search field under "*What do you want to search for near*" (will display your chosen location).

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Choose your provider from the list of providers displayed on the results screen. You can learn more about each by clicking on the provider's name.



Narrow your search results by using the *Filter & Sort* option. Choices include *Gender, Languages, Hospital Affiliations, Office Detail, Individual Practice Association Affiliations, Group Affiliations, and Provider Type*.

Need a provider when you're not near a computer? No problem. Simply call the Aetna Provider Line at **1.800.343.3140** from 8:00 a.m.–9:00 p.m. ET, Monday through Friday.